



Royal College of Physicians

Professor John Dean's Biography

John has extensive experience in service redesign and quality improvement. He is Deputy Medical Director (Transformation) at East Lancashire Hospitals NHS Trust, where he works across the health economy leading service improvement. He is clinical lead for the Trust as a Future Hospital development site. He has been Divisional Director and Chief of Medicine at the Trust where he has worked since 2012, initially sharing the role of Associate Medical Director with Calderdale and Huddersfield NHS Foundation Trust.

As Consultant Physician in Bolton from 1994 he led the development and delivery of integrated diabetes care. He was Clinical Director for Medicine at Bolton Hospitals 1997-2000. In 2005/6 he spent 12 months at Institute for Healthcare Improvement and Harvard University, Boston, USA studying Quality Improvement and Integrated care. As Medical Director of NHS Bolton from 2006-2011 he led clinical quality and service redesign resulting in more integrated care delivery in a number of specialities, and a programme of continuous improvement based on IHI's Triple Aim.

He has worked more widely on Long Term Conditions and Quality Improvement making significant contributions to Year of Care (DoH), Teams without Walls (Royal Colleges), Healthier Horizons and Joined up Care for people with Long Term Conditions (NHS North West), Triple Aim (Institute for Healthcare Improvement) and Safer Clinical Systems (Health Foundation). He has played a major role in the development of Advancing Quality Alliance (AQuA) as Clinical lead, faculty and Non-Executive Board member.

John was appointed as Clinical Lead for Quality Improvement and Patient Safety at the Royal College of Physicians in 2017. He is a Health Foundation/ IHI fellow and Q fellow.

Presentation Summary

Topic: Innovation in Medicine 2018

Monday

How Physicians lead improvement.

Physicians have led improvements in care for generations. Over the last few decades evidence has grown around the most effective approaches to implementing changes to care delivery that can result in improved outcomes. Quality Improvement is becoming a core part of professional practice.

Dr John Dean RCPs Clinical Director for Quality Improvement and Patient Safety will bring together examples of how physicians have led improvements in services, what the features of success and challenge have been, and how that links to the evidence base for implementing change successfully. He will also outline what support is available from RCP and elsewhere for physicians and teams to develop their practice in quality improvement.

Tuesday am 7.45 Breakfast session.

Quality Improvement Clinic.

Are you leading a quality improvement project/programme or service development? How's it going? Are there particular challenges you are finding, that expert guidance might be helpful with?

This session will be led by Dr John Dean, RCPs Clinical Director for Quality Improvement and other members of RCPs QI Faculty. These experienced Physicians who have led and delivered improvement initiatives, and been trained in evidence based approaches to implementation will be on hand to help you think through the next steps you need to take. They will also be available to guide you to other expertise that is available through RCPQI and our partners, including ongoing support.

Bring your project or even your ideas and challenge, however big or small.

